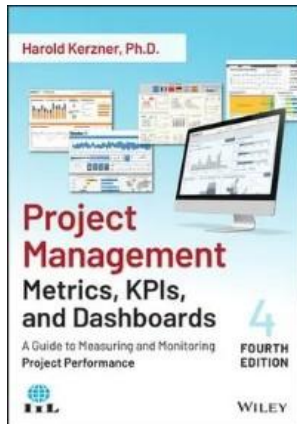


PM WORLD BOOK REVIEW ¹



Book Title: **Project Management Metrics, KPIs, and Dashboards**

Author: **Harold Kerzner, PhD**

Publisher: Wiley

List Price: \$81.95 Format: Softcover, 448 pages

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Reviewer: **Sunil Kumar Suvvari** Review Date: Feb 2026

Introduction

Project management today is about much more than delivering a project on time and within budget. Organizations want project managers to show business value, make informed decisions, and use data to improve project outcomes. In *Project Management Metrics, KPIs, and Dashboards*, Harold Kerzner explains how the right metrics and dashboards can help achieve these goals. This is the second edition and the fourth edition has many more revisions of the evolved metrics.

The book takes a practical approach to performance measurement. Instead of treating metrics as numbers to report, the author shows how they can help project managers reduce uncertainty, identify problems early, and make better decisions throughout the project lifecycle.

Overview of Book's Structure

The book is divided into eight chapters, each building on the previous one. It starts by explaining how project management has evolved and why traditional measures of success are no longer enough. The early chapters introduce the basics of project metrics, stakeholder expectations, and why measuring the right things is more important than measuring everything.

The next few chapters focus on metrics, KPIs, and value-based measurement. Kerzner explains the difference between a metric and a KPI, how to select meaningful

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measures, and why projects should be evaluated based on the value they create, not just schedule and cost.

The book then moves into dashboards and reporting. It explains how to design dashboards that communicate useful information to executives and stakeholders. Real examples from different organizations make these concepts easier to understand.

The final chapter brings everything together by explaining measurement-driven project management. It shows how project goals can be converted into meaningful information that helps teams make better decisions and improve project performance.

Highlights

One of the biggest strengths of this book is its focus on measuring what really matters. The author explains that collecting more data does not always lead to better decisions. Instead, project managers should focus on information that helps reduce uncertainty and supports decision-making.

Another highlight is the clear explanation of metrics, KPIs, dashboards, and value metrics. These terms are often used interchangeably, but the book explains their purpose and how they work together in managing projects.

I also liked the many real-world examples throughout the book. Instead of only explaining concepts, Kerzner shows how organizations have used dashboards and measurement techniques to improve project performance. These examples make the ideas much easier to understand and apply.

Highlights: What I liked!

What I liked most about this book was its practical approach. The author explains concepts in simple language and supports them with examples instead of relying on complicated theories. The content is easy to follow, even when discussing advanced topics like value metrics and dashboard design.

I also appreciated the emphasis on business value. The book encourages project managers to think beyond simply tracking schedule and budget and instead focus on delivering value to customers and the organization. That perspective makes the book relevant for today's project management environment.

Who might benefit from the Book

This book is useful for project managers, program managers, PMO professionals, Agile practitioners, and anyone responsible for measuring project performance. It is especially valuable for people who create project reports or dashboards for leadership teams.

It is also a good resource for students and professionals preparing for project management certifications. Anyone interested in understanding how metrics and KPIs can support better project decisions will benefit from reading this book.

Conclusion

Overall, *Project Management Metrics, KPIs, and Dashboards* is a practical and informative guide for anyone involved in project management. Harold Kerzner explains how effective measurement can improve decision-making and help organizations focus on what really matters.

I would recommend the latest edition of this book to project professionals who want to better understand metrics, KPIs, dashboards, and value-based project management. It is easy to read, filled with practical examples, and offers ideas that can be applied in real projects.

Note: The analysis and perspectives expressed in this review are entirely my own. AI tools were used solely to assist with language refinement and structural clarity.

For more about this book, go to: <https://www.wiley.com/en-us/shop/general-introductory-industrial-engineering/project-management-metrics-kpis-and-dashboards-a-guide-to-measuring-and-monitoring-project-performance-4th-edition-p-9781119851561>

About the Reviewer



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Sunil Kumar Suvvari is a technology and enterprise delivery leader with over 15 years of experience driving Agile transformation, digital governance, and inclusive product strategy across telecommunications and financial services organizations. His work focuses on integrating accessibility, responsible AI practices, and empirical Agile delivery into enterprise-scale engineering ecosystems.

As a Principal Agile Delivery Lead, Sunil has led large modernization initiatives that embed accessibility governance directly into sprint planning, DevOps automation, and enterprise SDLC standards. His approach demonstrates how inclusive design, when operationalized effectively, enhances product quality, reduces delivery risk, and creates sustainable competitive advantage.

Sunil has authored and co-authored research-based articles published in international journals and has contributed to books focused on Project Management and Agile methodologies. He actively serves the professional community as a reviewer for publications and conferences affiliated with Springer, Elsevier, SAGE, ACM, and IEEE.

He has also served as a judge for global innovation and technology awards, including business intelligence and accessibility-focused competitions. A frequent keynote speaker at PMI, IEEE, ACM, and other professional forums, Sunil shares practical insights on governance-driven Agile leadership and inclusive digital transformation.

He currently serves as Vice President, Professional Development for the PMI Dallas Chapter. An international mentor supporting professionals across 26 countries, Sunil advocates universal design as both a professional responsibility and a strategic business advantage. He can be contacted at suvvarisunilkumar@ieee.org.

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